

## Appendix 13 – Analysis of PNA Consultation

The formal consultation period of this Pharmaceutical Needs Assessment (PNA) ran from 15<sup>th</sup> July 2022 until 13<sup>th</sup> August 2022. The draft PNA and consultation response form were issued to all the compulsory stakeholders listed in Appendix nine. The documents were posted on the council website.

- The number of responses received totalled 5.
- 5 responders thought that the explanation of the PNA was sufficient.
- 5 responders thought that the PNA provided an adequate assessment of pharmaceutical services in the Bury area.
- no responders thought that there were gaps in service provision that had not been identified.
- All 5 of the responders thought the PNA reflected the needs of Bury's population.
- 5 responders thought that the PNA provided information to inform market entry decisions.
- 5 responders thought that the PNA provided information to inform how pharmaceutical services may be commissioned in the future.
- 5 responders thought that the PNA provided enough information to inform future pharmaceutical services provision and plans for pharmacies and dispensing appliance contractors.
- no responders thought that there were pharmaceutical services that could be provided in the community pharmacy setting in the future that have not been highlighted.
- All 5 responders agreed with the conclusion of the PNA.

Responders had the option to comment after each question. There are a few comments that needed addressing and these are detailed in the table below.

| Question                                                                                                   | Responder ID | Actual response                                                                                                                                                                                                                                                                               | Comment from PNA stakeholder group                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Decision of group of amend                                                          | Date PNA amended |
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| Q10. Do you have any other comments?<br>(Please make reference to page and section number were applicable) | 3            | From the perspective of a neighbouring Health & Wellbeing Board it is important to note that reliance on pharmacy provision in neighbouring HWB areas such as Salford has an impact on capacity in that area which should be taken into account and may require consultation with neighbours. | Members of the public are free to access services from whichever pharmacy they like, and where they live on the border of a neighbouring HWB may find it more convenient to use a pharmacy located outside of their area. It is not envisioned that these will account for many patient numbers and Bury's HWB have not identified any missing service need which its population may be missing out on. Also, the reciprocal agreements would work both ways i.e. people living in other HWB areas are free to use the services in Bury where there are no referral or GP practice restrictions in the service specification, such as dispensing services. | No amendment required                                                               |                  |
| Q10. Do you have any other comments?<br>(Please make reference to page and                                 | 4            | 1. With regards to the 6.5.3 and the opening hours in Bury North Ward, we appreciate what the Health and Wellbeing Board are trying to achieve, however we                                                                                                                                    | As current pharmacies have existing contracts their opening hours are already specified within those. An extended weekend rota would need to be provided on a good-will basis by the existing contractors by applying for an extension to their hours. An enforced                                                                                                                                                                                                                                                                                                                                                                                         | To encourage existing contractors to consider an extension of hours we have amended | 15/9/22          |

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| section number were applicable)                                                                         |   | would urge the HWB to also state here how this could be mitigated by the current contractors, with an agreed Rota system for example.                                                                                                                                                                                                                                                                                                              | rota would require funding as this would be deemed a locally commissioned service. Currently NHSE&I only have budgets available to pharmacies for bank holiday cover rotas. Pharmacies main income is from prescription dispensing, if there were not enough prescription items to cover overheads then opening a new pharmacy or an existing one for longer hours would not be financially viable.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 6.5.3 from 'extension of opening hours in this location could be beneficial to residents' to read 'extension of opening hours from existing contractors in this location would be beneficial to residents' |           |
| Q10. Do you have any other comments? (Please make reference to page and section number were applicable) | 4 | 2. It appears that possibly due to the timing of production of this draft, the recent changes in the opening hours of the Boots pharmacies may not have been reflected in the draft PNA (Section 6.1.3). These changes were notified to NHS England who will have a record of the current opening hours of these pharmacies. We do not believe these changes have any material impact on the overall pharmaceutical provision within the locality. | Using <a href="http://www.nhs.uk/find-a-pharmacy">www.nhs.uk/find-a-pharmacy</a> We have noted that Boots pharmacy in The Mall, Bury town centre has reduced its hours. On a Monday to Saturday, it now opens later at 9:30am rather than 8:45am and closes at 5pm (Monday to Friday) and 4pm (Saturday) rather than 5:30pm. On Sunday rather than opening 10:30am until 16:30pm it now opens 11am until 3pm. Also Boots in Blackburn Street, Radcliffe has reduced its opening hours from 9am until 9:30am Monday to Friday but retains the same closing time of 5:30pm. However, on a Saturday the opening hours remain 9am but closing has been reduced to 4pm from 5pm. These times do not affect the earliest and latest closing hours across Bury Borough and as both of these pharmacies are located in town centres of Bury and Radcliffe there are other pharmacies within the area and so do not impact on access for local residents either. | Amendment to section 6.1.3 Sunday Opening Hours Table 17.                                                                                                                                                  | 15/9/2022 |