Bury's Warm Spaces Charter

You'll receive a warm welcome as well as Warm Space

Every time you come to a Warm Space you'll be treated with a kindness, warmth and a friendly smile from the staff and volunteers there.

Everyone is treated equally, with dignity and respect

Whoever you are and whatever your background is, you have a right to be warm.We won’t judge anyone and everyone in a Warm Space will be treated by people, with dignity and respect.

Helping People to keep safe

Warm Spaces will follow the safeguarding policies that it always uses, and it will stick to food hygiene rules too!

Warm Spaces will maintain confidentiality

Every Warm Space is a non-judgemental space; whatever the reason you have for needing to come in, you'll be treated the same and never judged. If you want to share why you have come in, you will be listened to, and won’t tell anyone else unless you give them permission, or they must because of their safeguarding policies. If further hep is required, you will be signposted to where you can go where possible.

Mutual Respect

We’ve explained how you can expect to be treated, but we would like the feeling to be mutual. Please treat everyone you meet at our warm, welcoming spaces - including visitors, staff and volunteers - how you would expect to be treated.



theburydirectory.co.uk/warm-spaces-bury

LET’s do it!