|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Personal Information** | | | | |
| Name: | | NHS no.: | | |
| Preferred name: | | D.O.B: | | |
| Address: | | Tel No: | | |
| Does the person live alone? Yes  No | | |
| What gender does the person identify as? Female  Male  Other (please specify):  Female  Male  Other (please specify): | | | | |
| Ethnicity: | | | | |
| Preferred language: | | Is an interpreter required: Yes  No | | |
| **GP Details** | | | | |
| Named GP;  GP Surgery & branch; | | | | |
| **Referrer details** | | | | |
| Name: | | Date of referral: | | |
| Position: | | Contact no: | | |
| Service: | | Email address: | | |
| **Consent** | | | | |
| Has the individual consented to this referral? | | Yes  No | | |
| If ‘No’ consent, please give details: If there is a safety risk, professionals have a duty to refer to Safeguarding and can refer to ACM without consent. | | | | |
| **Safeguarding** | | | | |
| Are there known/potential risks to lone workers: Environmental, substance use, violence/aggression, pets, forensic history or needing two staff for safety etc. | | | | |
| **Reason for referral** | | | | |
| **Primary** reason for referral  (Please select **ONE** most appropriate reason)   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  | Alcohol Misuse |  | Carer breakdown |  | Dementia | |  | Early Palliative |  | End of life support |  | Falls | |  | Frailty |  | Frequent Service User |  | Housing | |  | Long Term Condition |  | Mental Health |  | Other Primary Care Issue | |  | Pain Management |  | Respiratory Conditions |  | Social (Isolation/Vulnerable/Other) | |  | Social Support |  | Substance Misuse |  | Other – please give details; |   **Secondary** reason for referral  (**If** appropriate to this referral, please also select **ONE** secondary reason for referral)   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  | Alcohol Misuse |  | Carer breakdown |  | Dementia | |  | Early Palliative |  | End of life support |  | Falls | |  | Frailty |  | Frequent Service User |  | Housing | |  | Long Term Condition |  | Mental Health |  | Other Primary Care Issue | |  | Pain Management |  | Respiratory Conditions |  | Social (Isolation/Vulnerable/Other) | |  | Social Support |  | Substance Misuse |  | Other – please give details; | | | | | |
| **Referral details** | | | | |
| Medical and social history (If known). | | | | |
| **Summary** | | | | |
| What has led up to this referral? | | | | |
| **Referrer’s view:** | |  | | |
| Actions and outcome(s) you wish to see, and who do you feel needs to be involved in discussions? | | | | |
| What formal/informal support is already in place? i.e., carers, services, support groups, voluntary organisations | | | | |
| **Patient/Customer view:** | | | | |
| What would you like to tell us about yourself, what matters to you? | | | | |
| What would you like to happen as a result of this referral? | | | | |
|  | |  | | |
| Thank you for referring for Active Case Management.  Please send completed referrals by email to: [ACMreferral@nca.nhs.uk](mailto:ACMreferral@nca.nhs.uk) | | | | |
| East Integrated Neighbourhood Team | Huntley Mount Medical Centre  Knowsley Medical Centre  Peel GP’s  Ribblesdale Medical Practice | | Rock Healthcare (Bury Branch)  Tower (Minden Branch)  Townside Surgery  Walmersley Road Medical Practice |
| North Integrated Neighbourhood Team | Garden City Medial Practice  Ramsbottom Medical Centre  Tower (Greenmount Medical Centre) | | Tower (Tottington Heath Centre)  Woodbank Surgery |
| South Integrated Neighbourhood Team | Fairfax Medical Centre  Greyland Medical Centre  Longfield Medical Centre | | St Gabriel’s Medical Centre  The Birches Medical Centre  Whittaker Lane Medical Centre |
| West Integrated Neighbourhood Team | Mile Lane Surgery  Monarch Surgery  Radcliffe Medical Practice | | Redbank Surgery  Rock Healthcare (Radcliffe Branch)  Tower Spring Lane Surgery |
| Whitefield Integrated Neighbourhood Team | Blackford House Medical Centre  The Elms Medical Centre | | The Uplands Medical Practice  Unsworth Medical Centre |