**Statement of purpose**

**Company Director Jonathan David Burgess**

**Company Registered Number 11885481**

**327 Bury Road Tottington BL8-3DS**

**Contact Number 01204888729**

**On call 07548903547**

**Email** [**jonathanburgess@disabilitiesthatmatterltd.co.uk**](mailto:jonathanburgess@disabilitiesthatmatterltd.co.uk)

Hello, my name is Jonathan Burgess I have first-hand experience and understanding of ADHD and Asperger’s syndrome. I have also had first-hand experience with care in the community.

This has now made me feel very passionate about making a difference to people’s lives who live with autism, Asperger’s, Adhd and a wide range of learning disabilities and would like to ensure that individuals accessing our services receive the best quality of care and support they require

The Reason why I have set up this care company is to allow both social services and clients get quality care for a fraction of the price. I have scoped around and seen lots of services offering care in the community but none of these covers experienced care in Adhd and autism disorders.

There is the national autistic society their hourly rate is £30 per hour. We at Disabilities That Matter Limited can offer person centred approached care at a lower rate. Our services is £17.50 per hour these are just many of the services you would get for our price:

* Adhd and Autism Coaching
* Person Centred Counselling
* CBT therapy with coaching
* 24-hour care in the community

We specialise in Autism, Asperger’s, Adhd, and learning disabilities (wide range). We don’t offer care to people who require personal care as our company aim is to focus on providing care to individual that we can prompt and help to live as independent lives as possible in the community.

Disabilities That Matter LTD will be a new company that supports vulnerable adults in the community. We as a company will offer tailored support to meet our client’s needs. This would be on a 1:1 basis out in the community. We will offer 24-hour care packages that would be person centred approached. This would include 1:1 daily living support, 1:1-night time support (this would be either sleep ins or waking nights) as required to the individual’s specific needs.

We at Disabilities that matter LTD have teamed up with Christine McLanachan who is a specialised Autism and ADHD life coach that will provide private 1:1 session with our service users. We at Disabilities That Matter LTD are proud to be “all in one service”. Every 1 in 100 people suffer from Autism/ADHD Syndrome. There is about 695,000 people in the UK alone who are suffering from Autism/ADHD.

We have also teamed up with Elvira Bruscia who is a Person-Centred Counsellor that will provide 1:1 Face to Face Counselling to the individuals who we support who require access to a counselling service.

**Areas We Cover**

* Bury
* Whitefield
* Radcliffe
* Prestwich
* Tottington
* Ramsbottom
* Manchester
* Heywood
* Rochdale
* Bolton

The nearest outreach provider for Autism and ADHD are Altringham (Creative Support), Oldham (KPI Care) and National Autistic Society. The rates are £30 per hour and the social services need a good service for their money therefore we can offer a package that is lower for the local councils and still provide excellent care.

**Our Aims**

* **To provide quality support to individuals with complex needs and challenging behaviour.**
* **To provide support that is tailored to each client’s individual needs.**
* **To empower clients to lead as independent a life as possible.**
* **To provide services that are anti-discriminatory.**
* **To provide a service that takes into account client’s preferences, wishes, personal circumstances and individual abilities.**
* **To provide our clients with support of the highest quality within their own home environment.**

**How would Disabilities That Matter Ltd achieve these objectives?**

* **By working to an individual plan of support that has been agreed with the client.**

**• By working with clients to promote and, where possible, increase their independence.**

**• By treating all clients with dignity and respect.**

**• By encouraging clients to be involved in the development of the service.**

**• By ensuring that trained and competent staff provides support.**

**• By supporting clients to access all community services available to them.**

**Governance and Quality Assurance**

In order to deliver a high quality of service, the director of care and Manager of the service carry out monthly audits. These audits include:

**• Care files.**

**• Medication.**

**• Complaints.**

**• Client meeting.**

**• Staff meetings.**

**• Staff supervision.**

**• Finance.**

**The Assessment Process**

At this assessment, the following aspects of the service will be discussed with the client:

• Current support needs.

• Identified areas of risk.

• What things are important to them as an individual?

• What they are seeking from the service.

• Proposed plan of care to be offered by the service.

**Range of Support**

At Disabilities That Matter Ltd we aim to help our clients develop the skills, on an individual basis, that they need to live more independently and integrate into the local community.

The ways in which we support clients may include providing advice, prompting or assistance with:

• Correspondence related to their home.

• Budgeting, paying household bills, and claiming appropriate benefits.

• Meal planning, shopping and cooking.

• Domestic upkeep of their home.

• Opportunities for employment or voluntary work.

• Opportunities for education and leisure.

• Registering with GP and dentist of their choice and maintaining links with appropriate healthcare services.

• Taking any prescribed medication.

• Responding to their chaining needs in liaison with other agencies involved in their support and care.

• Maintaining / developing community links and relationships.

We also offer as part of our packages:

* CBT councillor
* ASD/ADHD Coaching
* Person Centred Counselling

**Confidentiality**

The 24-hour care service ensures that information we hold about clients is kept confidential at all times in accordance with the Data Protection Act 1998. There are exceptions to this rule in extreme cases where personal data relating to a client’s mental and / or physical health could be passed on without explicit consent if this is deemed necessary to protect the vital interests of the client and / or the safety of others.

**Dignity and Respect**

We preserve the right for our client’s dignity in the following ways:

• Treating each client as a valued individual.

• Supporting clients to present themselves to others as they wish through their personal appearance and social interactions.

• Offering access to a range of activities that enable clients to express themselves as unique individuals.

• Tackling any discrimination clients may face.

**Equal Opportunities**

Disabilities That Matter Ltd abides by equal opportunities legislation and company policy and does not discriminate in any way on the basis of race, religions, gender, disability, sexual orientation, marital status or age in relation to staff and clients / service users.

**Support Plans**

For each area of need identified for an individual client, a support plan is produced by the director of care and client, setting out specific objectives in the identified area and how the client hopes to achieve these (using both internal and external resources). This support plan will incorporate the control measures identified through their risk management plan in any related risk areas.

Each client has a copy of their support plans and is encouraged to participate as fully as individually possible in the planning process. A client, or their representative can request a review at any time they feel their support plan is not appropriate or is not working right for them.

**Qualifications and Training**

All employees undergo continuous mandatory and service specific training to ensure we continue to deliver a high-quality service. All new employees receive full mandatory training via the company’s online training.

**Complains and Compliments**

Despite everything we do to provide a safe environment, we know that clients and others involved in their care may become dissatisfied from time to time. To take such problems we do the following:

• Provide a simple, clear and accessible complaints procedure.

• Take all necessary action to protect client’s legal rights.

Disabilities That Matter Ltd is committed to achieving the stated aims and objectives and welcomes all comments of clients and their representatives using the below procedure.

**Disabilities That Matter Limited**

**Complaints Handling Policy:**

We are committed to providing a high-quality care service to all our clients. When something goes wrong, we need you to tell us about it. This will help us to improve our standards.

If you have a complaint, please contact us with the details. We have eight weeks to consider your complaint. If we have not resolved it within this time you may complain to the Legal Ombudsman.

**What will happen next?**

1. We will send you a letter acknowledging receipt of your complaint within three days of receiving it, enclosing a copy of this procedure.
2. We will then investigate your complaint. This will normally involve passing your complaint to our Director of care, Jonathan David Burgess, who will review your complaint and speak to the relevant people to decide how best to deal with your complaint next.
3. Jonathan Burgess will then invite you to a meeting to discuss and hopefully resolve your complaint. He will do this within 14 days of sending you the acknowledgement letter.
4. Within three days of the meeting, Jonathan Burgess will write to you to confirm what took place and any solutions he has agreed with you.
5. If you do not want a meeting or it is not possible, Jonathan Burgess will send you a detailed written reply to your complaint, including his suggestions for resolving the matter, within 21 days of sending you the acknowledgement letter.
6. If you are still not satisfied, you can then contact the Legal Ombudsman about your complaint. Normally, you will need to bring a complaint to the Legal Ombudsman within six months of receiving a final written response from us about your complaint or within six years of the act or omission about which you are complaining occurring (or if outside of this period, within three years of when you should reasonably have been aware of it). For further information, you should contact the Legal Ombudsman on 0300 555 0333 or at enquiries@legalombudsman.org.uk.

**Contact Details:**

**If you require further information about Disabilities That Matter Ltd, or would like to make a referral, please contact:**

Director of care: Jonathan David Burgess

Email: [Jonathanburgess@disabilitiesthatmatterltd.co.uk](mailto:Jonathanburgess@disabilitiesthatmatterltd.co.uk)

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