

## Case Studies and Testimonials

The TEC Team are able to keep thousands of people safe at home, with a wide range of devices. Recently, we have:

- Prevented fires in property
- Ensured individuals can stay at home independently
- Helped prevent long lies after a fall
- Helped families with night time support

“It’s been life changing having the support we have at home. I would be lost with out it!”

“I’m able to sleep so much better knowing that I will receive an alert if my family member needs support.”

## How much does it cost?

The service carries a small weekly charge (information available on request). Which includes rental, full maintenance of the unit and 24-hour monitoring. Additional devices can be installed for an additional cost.

## Other service we provide

We provide a range of additional telecare sensors that can be provided to meet other needs, following an assessment with a member of the TEC Team staff.

### For more details

Please do not hesitate to contact the TEC Team if you would like more information.

**Phone no:** 0161 253 6222

**Email:** Carelink@bury.gov.uk

Please note that all to the TEC Team are recorded for training and monitoring purposes

Visit our website

[www.bury.gov.uk](http://www.bury.gov.uk)

Or scan the QR code

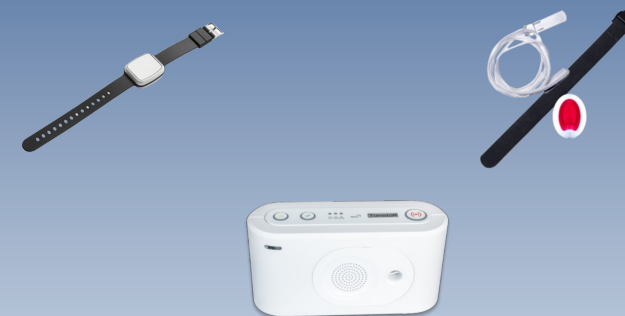


# Bury Council

Technology  
Enabled Care  
Team



## Falls Detection TEC



**HELP IS AT HAND**  
24 hours a day 7 days a week

## What is TEC?

TEC stands for 'Technology Enabled Care' and refers to any technology that can be used to help with care needs. This can be a traditional 'button and box'. Commonly referred to in Bury as 'Carelink', telecare devices, or standalone technology. Using such devices provides greater independence and ensures customers, and their families, feel safe at home.

## Why have falls detection?

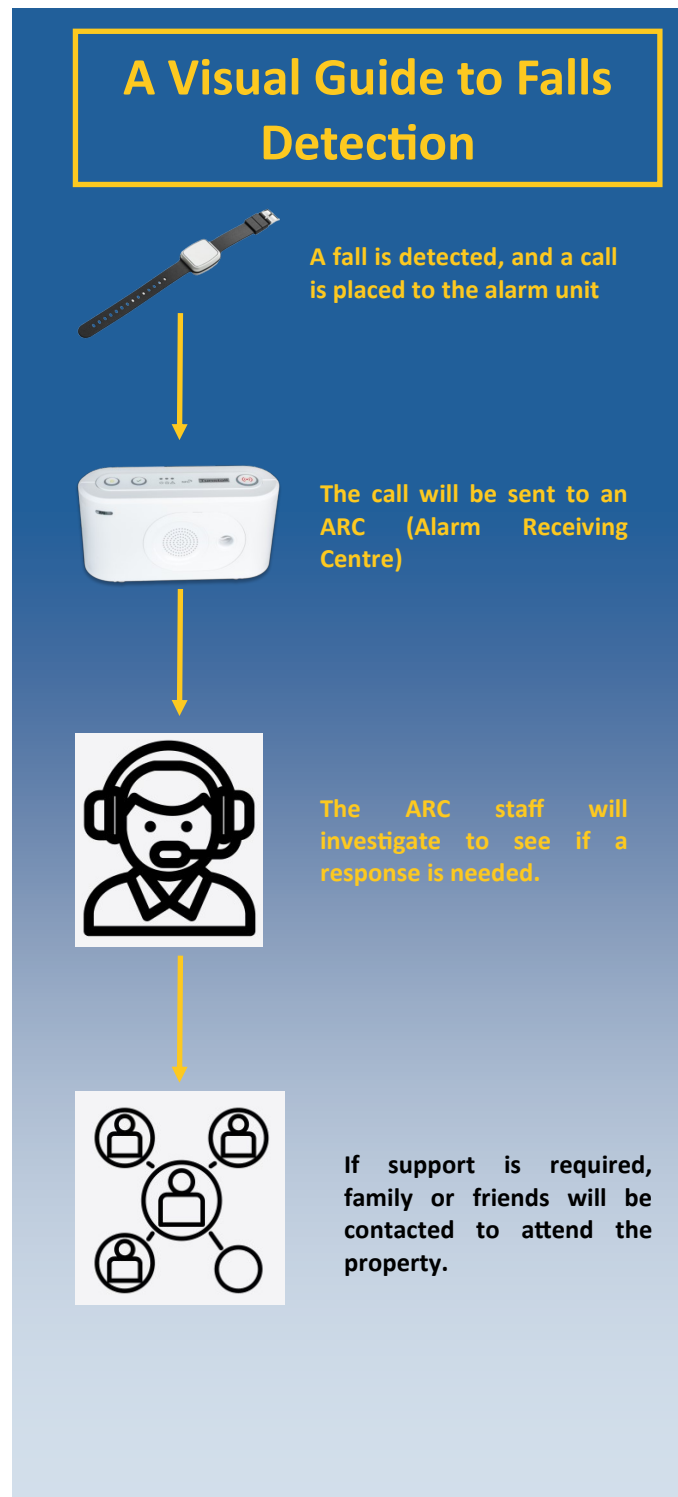
According to NHS England, 1 in 3 people over 65 will have a fall this year. No one can predict the future, so the next best thing would be to have the assurance that, if something were to happen, there are methods to support oneself. Falls detection provides that additional safety net for customers.

## How does it work?

The falls detector used by Bury Council's TEC Team can be worn around the neck, with a lanyard cord, or around the wrist, with an accompanying wrist strap. Each falls detector is fitted with an automatic switch sensor. This sensor will detect quick and sudden changes in movement and height, similar to a fall, and put an automatic alert to a dispersed alarm unit.

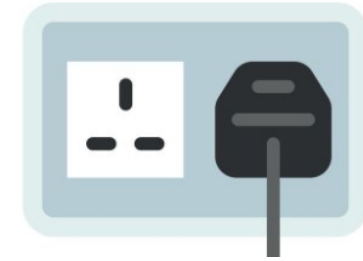
In the event of a fall, or an instance that means an individual is unable to get off the floor, there is a button to press in the centre of the falls detector, which will allow a call to be placed to and ARC.

No falls detector is perfect, and 'soft' falls, falls against a wall or chair, or potentially some heavy falls may not be recognised. There is a central button on the device that will allow to trigger an alarm call if the sensor does not pick up the fall.



## What do I need?

All that is needed for an install is access to a standard plug sock



The devices we use are ready for the Digital Switchover, which should be completed by January 2027. As well as being able to be connected to a broadband router, the alarm unit has a SIM card inside, to allow you to make calls to the ARC if there is a power outage.

## What else do the TEC Team offer?

The TEC Team provide a range of additional telecare products, as well as standalone products too. We can provide additional device, such as a falls detector, following an assessment. Additional devices include:

- Smoke detectors
- Bed absence sensors
- Door sensors
- Medicine reminder devices