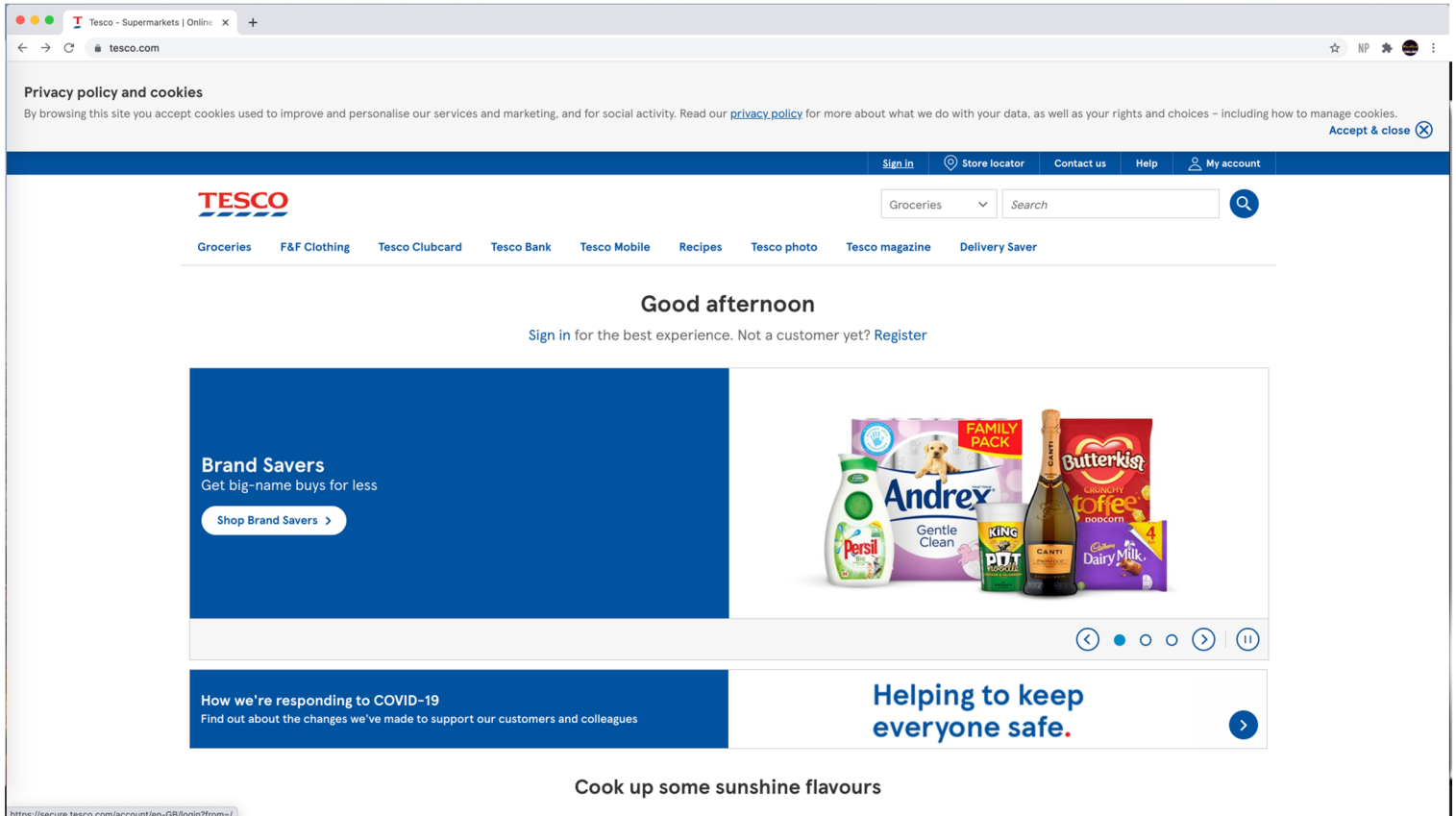


Registering with Tesco Online

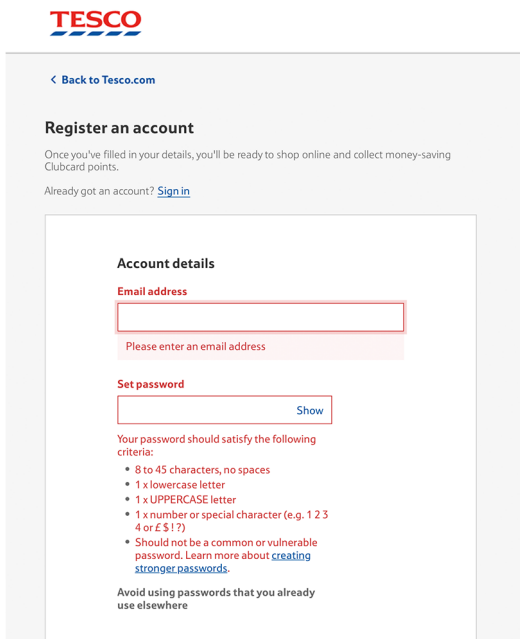
What you will need: a bank card and a working email address

1. In order to shop with Tesco Online you need to have a Tesco online account. If you have a Tesco online account you can skip these steps and go to the 'Reserving Your Slot' section.

2. Open your web browser and type in www.tesco.com into the address bar. You will come to a page like the one below



3. Click the word 'Register'.



This will bring you to a section where you input your details, including email address, first name, surname, address and post code.

Enter you email address into the box titled Email Address. You next need to create a password, this password needs to be at least 8 characters long without spaces, it must include: 1x lowercase letter, 1x uppercase letter, 1x number (avoid using passwords that you use elsewhere).

Input the rest of the requested details (title, name and address.)

Once you have inputted your details you are asked if you would like to sign up for marketing communications from Tesco. If you do not wish to receive marketing materials via emails, texts, phone calls or letters then please ensure that all three boxes are unchecked then click 'Create account.'

Marketing communications

Our customers enjoy receiving special offers, helpful information and money saving coupons by email, text, phone and post.

So you don't miss out, simply tick the boxes below Remember, you can opt out at any time.

- Tesco Stores (this includes Groceries, Clubcard, Jack's and similar goods and services)
- Tesco Bank (by ticking this you are confirming you are over the age of 18)
- Tesco Mobile

If you've already signed up to receive offers and promotions from Tesco Bank or Tesco Mobile, you'll need to contact them directly to opt out.

[Create account](#)



✓ Welcome to Tesco

An email confirming your account details is on its way.

Your new Clubcard number is
634004027709761592

We'll automatically add any points you earn from shopping online with Tesco to your account.

Did you know, the best way to experience Clubcard is through our app? You'll have all the benefits in one place:

- Collect points by scanning the Clubcard app directly from your phone at the checkout
- Got vouchers or coupons? They're in the app too, so you can scan those at the checkout as well
- Want your vouchers sooner? Turn your points into Faster Voucher and they'll be ready to use within 24 hours
- Keep track of your points on the go

You can download the Clubcard app from the [App Store](#) or [Google Play](#) and use your Clubcard app right away.

[Order card and keyfob](#)
[Continue shopping](#)

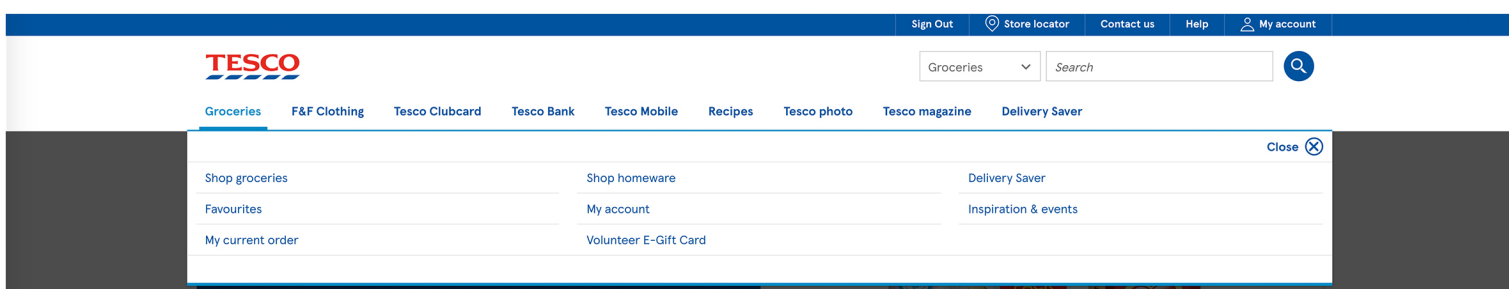
You have now completed the registration process with Tesco online. Tesco automatically register you for a clubcard they provide the number of your new clubcard on the screen and give you the option of ordering a physical card which will be posted out to your address by clicking the 'order card and keyfob' button.

Now you are registered you are able to order your shopping online with Tesco.

Click 'continue shopping' in order to continue with the online order.

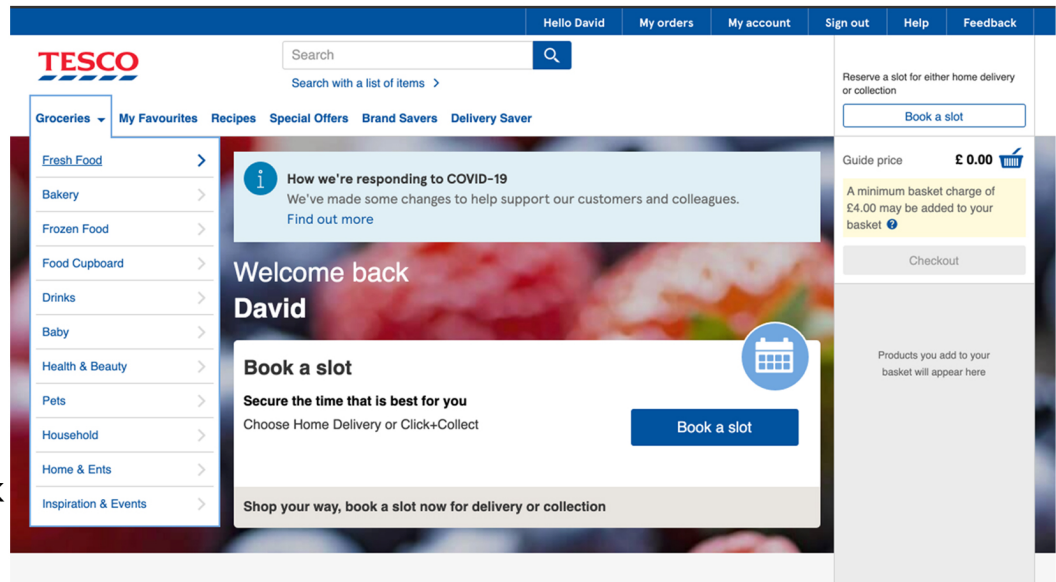
Reserving Your Tesco Delivery Slot

You will now return to the Tesco homepage. If you already had a Tesco account you now need to sign in by clicking the sign in button at the top of the screen, if you have just completed the registration process you do not need to sign in. Click the word 'Groceries' and then 'Shop groceries'



Click the 'Book a slot' button.

You will then be asked if you would like to book a 'Home Delivery slot' or a 'Click and Collect slot'. Home Delivery ensures your food is delivered directly to your address whereas Click and Collect requires you to go to your local Tesco and to pick up your shopping from the carpark.



You are then asked to pick a booking slot for the delivery or click and collect shopping. These are broken down into hourly slots each day. A weeks worth will display on your screen, you can change the week by clicking the dates at the top of the screen. Each slot has a slightly different delivery price when it comes to home delivery.

To book a delivery slot you simply click on the available time and day that you would like. You are then asked for any delivery instructions, these instructions are passed to the delivery drivers and can be vital. It is important to include any information they will need to know when dropping off your shopping, especially if you live in a shared property.

Once you have completed the delivery instructions click 'Start shopping.'

Choose a date and time

Jul 01 - 07 Jul 08 - 14 Jul 15 - 21

| | WED 08 | THU 09 | FRI 10 | SAT 11 | SUN 12 | MON 13 | TUE 14 |
|---------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 08:00 - 09:00 | Unavailable | Unavailable | Unavailable | Unavailable | Unavailable | £ 6.00 | Unavailable |
| 09:00 - 10:00 | Unavailable | Unavailable | Unavailable | £ 7.00 | Unavailable | £ 6.00 | £ 6.00 |
| 10:00 - 11:00 | Unavailable | Unavailable | Unavailable | Unavailable | £ 7.00 | £ 5.50 | £ 6.00 |
| 11:00 - 12:00 | Unavailable | Unavailable | Unavailable | Unavailable | £ 7.00 | £ 4.50 | £ 5.00 |
| 12:00 - 13:00 | Unavailable | Unavailable | Unavailable | Unavailable | £ 6.00 | Unavailable | £ 4.00 |
| 13:00 - 14:00 | Unavailable | Unavailable | Unavailable | Unavailable | £ 5.00 | Unavailable | Unavailable |
| 14:00 - 15:00 | Unavailable | Unavailable | Unavailable | £ 5.50 | £ 5.50 | Unavailable | £ 3.50 |
| 15:00 - 16:00 | Unavailable | Unavailable | Unavailable | £ 5.00 | Unavailable | £ 3.50 | £ 3.50 |
| 16:00 - 17:00 | Unavailable | Unavailable | Unavailable | Unavailable | Unavailable | £ 3.50 | £ 3.00 |
| 17:00 - 18:00 | Unavailable | Unavailable | Unavailable | £ 4.50 | Unavailable | £ 4.00 | £ 3.50 |
| 18:00 - 19:00 | Unavailable | Unavailable | Unavailable | £ 4.50 | £ 6.00 | Unavailable | £ 3.00 |
| 19:00 - 20:00 | Unavailable | Unavailable | Unavailable | £ 5.00 | £ 5.50 | £ 4.00 | £ 3.50 |
| 20:00 - 21:00 | Unavailable | Unavailable | Unavailable | £ 4.00 | £ 4.50 | £ 3.50 | £ 2.50 |
| 21:00 - 22:00 | Unavailable | Unavailable | Unavailable | £ 4.00 | £ 4.00 | £ 2.50 | £ 2.00 |
| 22:00 - 23:00 | Unavailable | Unavailable | Unavailable | Unavailable | Unavailable | £ 2.00 | £ 2.00 |

About our pick, pack & deliver charge >

Delivery instructions

Let us know how we can help. You can share any specific needs, directions or delivery instructions.

Enter your instructions (optional)

I live in a block of flats, I am on the first floor please ring the buzzer on arrival for number 12 and I will buzz you in.

200 Characters max

Home Delivery Slot booked home

Tue, 14 Jul 2020, 21:00 - 22:00
Pick, pack & deliver: £ 2.00

Please checkout your order by 14:50 to ensure you don't lose the slot

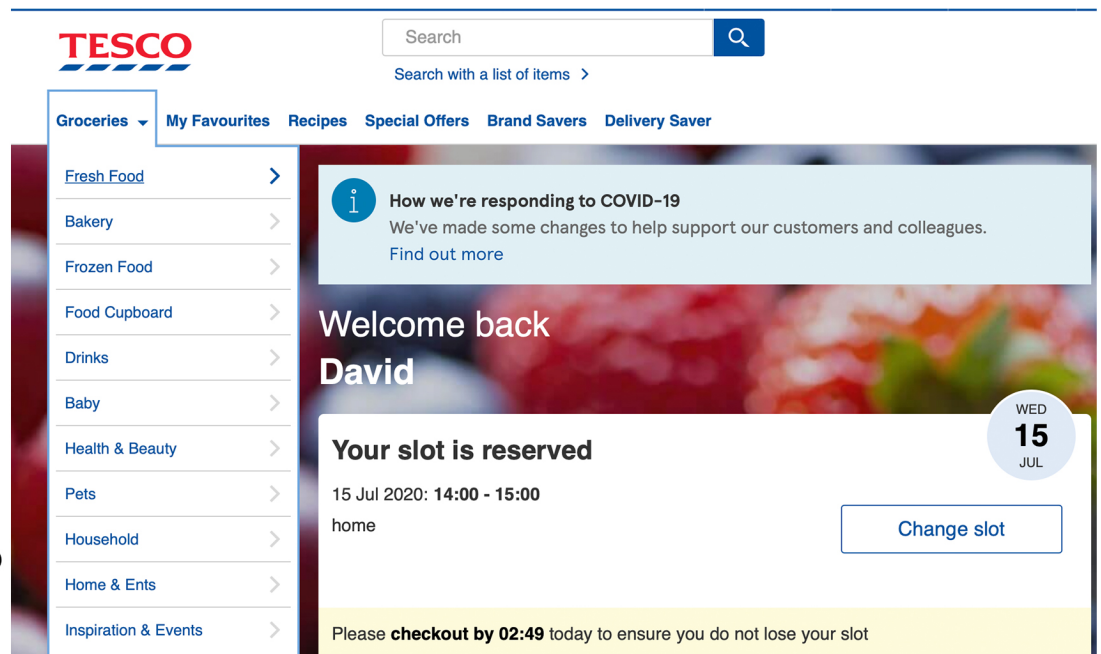
Start shopping

When booking your Home Delivery slot remember that someone over the age of 18 must be available at the address to receive your grocery order.

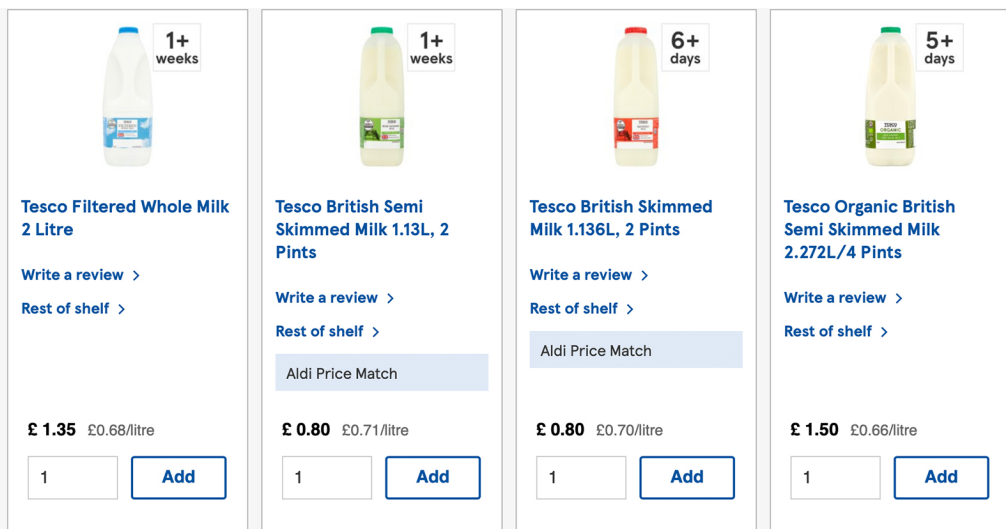
You have now reserved your delivery slot.

You have 2 hours in which to complete your shopping and ensure you do not lose your delivery slot

You then return to the shopping home page. If you click 'Groceries' a drop down menu appears with lots of different sections, including fresh food, bakery, frozen food, pets. You can click on the section that is appropriate for the items you would like to include in your shop.



For example if i wanted to find 4 pints of Semi Skimmed milk. I would click 'Fresh Food', followed by 'Milk, Butter & Eggs' and then Milk.

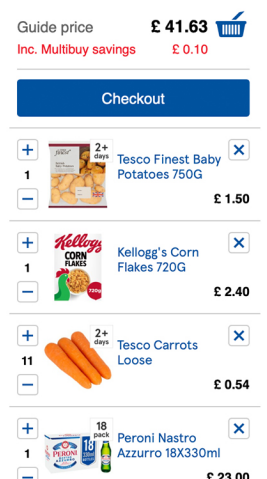


All the available milk options will then appear on the screen, scroll through them until you find the one you would like to purchase. Once you have located the item you would like to buy you click 'Add' and this is added to your virtual shopping basket. If you would like to add multiple of the same item you click in the box that says 1 and change this to the number you would like to purchase.

Once you have added the item you would like to, you can scroll back up to the top of the screen and click 'Groceries' and look for your next item. There is also a search box at the top of the screen. You can type items you are looking for into this box also.

Once you have added all the items into your virtual shopping basket, they will be listed on the right hand side of the screen. Once you are happy that you have added all of the items you wish to purchase, click 'Checkout'.

A summary will then appear of all the items you have placed in your basket, the price of the item and the quantity of the item you have ordered (you are able to change the quantity in this summary). You can delete unwanted items by clicking the blue cross on the top right corner of the item. Once you are happy with the summary click the 'continue checkout' button on the right hand side.



You will then be given the final order summary. This includes the delivery slot, which can be changed by clicking change details, an opportunity to redeem and vouchers or eCoupons by entering the code on the voucher into the box and clicking 'use code', along with an order summary with the total price.

Delivery details

WED **15** JUL
14:00 - 15:00
home

Delivery instructions

There are no instructions for this order.

[Change details](#)

Clubcard vouchers and eCoupons

Please enter your vouchers and eCoupons one at a time, without using hyphens or spaces. You can only use one eCoupon starting with an X in your order, unless otherwise stated.

[More help with eCoupons](#) ?

[eCoupons terms and conditions](#) ?

Voucher/eCoupon code

[Use code](#)

Order Summary

Items in basket (maximum 95): 20

Guide price ? **£ 41.63**

Including savings of £ 0.10

Pick, pack & deliver **£ 2.50**

Order total **£ 44.13**

Clubcard points earned 44

You can change this order until:
Tuesday, 14 July 2020 23:46

[Continue to payment](#)

Once you are happy with the information displayed click 'Continue to payment'.

Your card details

Name on card

Card number

Expiry date

 /

Security code [What's this?](#)

Your billing address

Street address

Town

Postcode

Save this card

[Confirm Order](#)

Payments are secure and encrypted

You will now be asked to enter your card details and billing address.

Once you have completed these please click 'Confirm Order'.

Once you have clicked 'Confirm Order' Tesco will process your payment and you will be taken to screen which will give you your order confirmation.

You have now completed your Tesco Online Shop